



## Server and Workstation Minimum Requirement

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*This document is very  
important.  
Please be very attentive.*

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## Minimum Server requirements Scenario # 1, up to 3 users Configuration

*Normally between 5 to 75 rooms*

### Dedicated or Non-Dedicated server

Software installed:	Hotello, Call accounting and other interfaces
Server OS:	Microsoft XP Pro, Windows 7 professionnel or newer Microsoft operating system. 32 bits or 64 bits OS
Processor:	Pentium 4 – 2.66Ghz Dual Core or better, AMD Athlon X2 2.6Ghz or better
RAM:	1GB For XP, 2GB For Windows 7
Disk Space:	40GB free space on a 7200 rpm or better
Backup Disk:	External Hard Drive, USB Key, Tape drive or DVD burner
Video:	Onboard or better with 1024x768 minimum resolution
Monitor:	17" LCD or better
Network card:	100 Mbit with a STATIC IP address
Anti-virus:	Up to date (AVG preferred)
Connectivity:	High speed internet access for remote assistance
Power redundancy:	APC UPS Battery Backup (1500VA recommended with automated shutdown sequence)

- SMTP account for automatic email service.

## Minimum Server requirements Scenario # 2, 3 to 5 users Configuration

*\*\*\* Up to 400 rooms*

### Dedicated database server

Software installed:	Hotello, Stat call accounting, Hotello integrated Accpac ERP Accounting.
Server OS:	Microsoft XP Pro, Windows 7 professionnel or better, Windows Server 2003/2008 (any edition) or Linux (other station required for Accpac, stat and interfaces), 32 bits or 64 bits OS
Processor:	Pentium D – 3.0Ghz Dual Core or better (Dual or Quad Core Xeon 1.86GHz preferred) – AMD Phenom X3, Opteron.
RAM:	1 GB Ram or better (4 GB if SBS w/ Exchange is used)
Disk Space:	40GB free space 10K rpms multi-disk Raid 10 or Better
Backup Disk:	External Hard Drive, Tape drive or DVD burner

Video:	Onboard or better with 1024x768 minimum resolution
Monitor:	17" LCD or better
Network card:	100 Mbit with a STATIC IP address
Anti-virus:	Up to date (AVG preferred)
Connectivity:	High speed internet access for remote assistance
Power redundancy:	APC UPS Battery Backup (1500VA recommended with automated shutdown sequence)

**Optional:**

- SMTP account for automatic email service.
- Terminal server licenses if RDP connections are to be used in a terminal server environment

## Minimum Server requirements Scenario # 3, 6 to 20 Users Configuration

*Normally over 400 rooms*

### Dedicated database server

Software installed:	Hotello, Stat call accounting, Hotello integrated Accpac ERP Accounting.
Server OS:	Windows Server 2003/2008 (any edition) or Linux (other station required for Accpac, stat and interfaces), 32 bits or 64 bits OS
Processor:	Dual Core Xeon 1.86GHz or better (Quad core Xeon preferred), AMD Phenom X3 or Opteron
RAM:	2 GB Ram or better (4 GB if SBS w/ Exchange is used)
Disk Space:	40GB 10K rpm Raid 10 or better (15K rpm SAS multi-disk Raid 10 preferred) Can Be SSD X25E Intel drives
Backup Disk:	External Hard Drive, Tape drive or DVD burner
Video:	Onboard or better with 1024x768 minimum resolution
Monitor:	17" LCD or better
Network card:	100 Mbit with a STATIC IP address or DHCP lease
Anti-virus:	Up to date (AVG preferred)
Connectivity:	High speed internet access for remote assistance
Power redundancy:	APC UPS Battery Backup (1500VA recommended with automated shutdown sequence)

**Optional:**

- Active email account if email confirmations are to be used
- Terminal server licenses if RDP connections are to be used in a terminal server environment

### Minimum Workstation configuration

Software installed:	Hotello
Workstation OS:	Microsoft XP Pro, Windows 7 professionnel or better. No home edition.
Processor:	Pentium 4, 1.8 GHz or better
RAM:	512 MB Ram or better
Disk Space:	40GB 7200 rpm or better (require 2GB free for Hotello)
Video:	Onboard or better with 1024x768 minimum resolution
Monitor:	17" LCD or better (19" recommended)
Network card:	100 Mbit with a STATIC IP address
Anti-virus:	Up to date (AVG preferred)
Connectivity:	High speed internet access for remote assistance

**Optional:**

- Active email account and email software compatible with MAPI if email confirmations are to be used
- MSFax software must be installed if fax confirmations are to be used

- Microsoft Excel 2003 or newer must be installed if data exports to Excel are to be used

## **Printer**

Any laser printer with rapid first-page printing (under 6 seconds).

## **We do NOT support**

- Intel processors with Hyperthreading. Please configure the server/station without this option. (can be disabled in BIOS)
- McAfee and Panda antivirus software.
- Windows Vista
- Raid 5 configuration for database server

## **Installation specifications**

- The network must be installed in a professional manner, ie. No hard-wiring connected directly to the network card or router.
- The firewall will have to be setup specifically to our requirements, please contact us.

## **Interfaces**

- If you purchase interface modules, you will need serial ports on the machines running the interface modules.

***In all cases, it is imperative that you contact us to discuss your specific requirements.***

## **Other**

- Adobe Acrobat Reader.
- Internet browser for system updates.